CTAC Readiness Assessment for Scheduled Telestroke Consultations

Baseline Assessment Questions for Clinical Telehealth Readiness

*Note: This is a combination of documents each specific to Clinical Telehealth, all Telehealth sessions, or Stroke Telehealth sessions.

A: REQUESTING ORGANIZATION INFORMATION

Organization Name:			
Site:			
Full Mailing Address:			
Primary Contact Person:			
Title	Phone		
E-Mail	Fax		
Telemedicine Coordinator Name (if applicable):			
E-mail	Phone		
Technical Contact Name:			
E-mail	Phone		

Telehealth components/services of regional stroke plan confirmed:			
□ Yes	□ No		
Impleme	ntation team in place		
□ Yes	□ No		
Review clinical protocols/processes and document workflow			
□ Yes	□ No		
Completion of pia			
□ Yes	□ No		

B: ADMINISTRATIVE (MEETINGS/INFORMATION)

Describe the anticipated use of Telehealth technology – provide examples. Clinical (patient related):

Educational (learning):

How many people will typically participate during a videoconference call? Check all that apply. Two individuals (one person at each location) Small group (e.g., small meeting room) Large group (e.g., board room) All of the above Do you have a need to call multiple sites at one time (referred to as a multipoint call)? Yes No Do you intend on conducting calls with clients or partners outside of your organization? Yes No Does this align with your organization's current vision, mission and strategic plan? Please describe:

C: PROGRAM PLANNING FOR TELEHEALTH

How have you prepared your organization for Telestroke?
Do you have a communication plan?
Do you have a plan for staff involvement (education plan)?
Discussing benefits and identifying issues and/or potential barriers?
Developing an implementation and change management process?
If you have multiple offices – how will you identify which locations are ready for Telehealth?
Does your clinical/medical staff request Telehealth? (Willingness to participate)
Is there staff buy-in for Telehealth implementation and use?

Does your team have concerns, and if so, what are they?

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Do	your identified	Telehealth	locations	have	Network	and	Internet	Sceens?
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What is your team's level of comfort with technology?

D: READINESS: HUMAN RESOURCES/LEADERSHIP

Have you identified Telehealth champions at the leadership and front line staffing levels?				
Has a Clinical Sp	oonsor bee	en identified?		
□ Yes	□ No			
Endorsement by	hospital a	dministration/senior management/MAC to move Telestroke initiative forward?		
□ Yes	□ No			
Designated phys	ician spor	isor?		
□ Yes	□ No	Name:		
Designated lead	ership spo	nsor?		
□ Yes	□ No	Name:		
Designated clinical staff sponsor?				
□ Yes	□ No	Name:		
Agreement, in pr	inciple, to	participate in data collection?		
□ Yes	□ No			

E: CLINICAL WORKFLOW

What are the patient referral patterns to and from your locations?

Do your physicians provide coverage at multiple locations?

In a typical day, about how many patient encounters do you have at your locations?

How many of these encounters could occur via Telehealth?

Please describe potential Clinical Telehealth sessions: Initial Assessment:

Follow up:

Case Review/Case Conference:
Case Review/Case Confidence.
Would any of the above encounters benefit from peripheral videoconference equipment?
Digital stethoscope:
Hand held camera:
Document reader:
Do you anticipate that Telehealth would change your current workflow and delivery of healthcare?
How would you plan to address these changes?
Can adequate appointment time and human resources be allocated for Clinical Telehealth sessions?
Do you location(s) currently have videoconference equipment?
🗆 Yes 🗆 No
If no, please proceed to the next section.
If yes, please answer the following questions.
i yes, please answer the following questions.
How is it used by your program?
Clinical:
Learning:
Administrative:
How often is it used?
How often is it used?
What is the level of comfort with the Videoconferencing technology?
Do you have Specialty Clinics?
If yes, please describe:

F: RESEARCH AND EVALUATION

Are you considering implementing research/evaluation activities for this initiative in support of your organizational priorities?

GOALS FOR TELEHEALTH

What are your key organizational goals for Telehealth?

- Access to Care
- Patient Satisfaction
- □ Quality of Care
- □ Information Transfer
- □ Costs/Economics
- □ Efficiency
- Continuity of Care
- Capacity Building/Knowledge Exchange and Mobilization
- □ Other

How will you know if the implementation of Telehealth is successful?

Timelines (Targeted start date)

G: FINANCIAL

Funding for training of all relevant personnel (e.g. MDs, RNs, ED staff, tech support, DI)			
🗆 Yes	□ No □ In development		
Funding for network if needed			
🗆 Yes	□ No		
Funding for equipment			
□ Yes	□ No	□ In development	

H: TECHNICAL

Which type of videoconference unit would best suit your needs?

- Desktop (computer desktop/laptop with videoconferencing capabilities)
- □ Fixed or mounted (does not move)
- □ Mobile (allows you to move from one room/location to another)

What level of video quality do you require?

- □ Standard definition (appropriate for most types of videoconference calls)
 - □ High definition (appropriate for clinical related calls requiring increased image/video quality
 - e.g. close up of client when doing a detailed physical assessment)

Do you plan on sharing information/content through videoconferencing?

🗆 Yes	🗆 No
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What type of information/content do you intend on sharing?

- Documents/presentations e.g. PowerPoint, Word, Excel, etc.
- □ Medical patient information e.g. radiology images, lab results, etc.
- □ All of the above