

3.9a Telestroke Stakeholder Engagement and Communication List

Technology has enabled the delivery of cross-continuum stroke services within a variety of facilities and practice settings. Telestroke programs should be established as a service delivery modality within coordinated and integrated stroke care systems across Canada, as most regions include remote or rural areas as well as urban areas. These tables indicate the stakeholders at the provincial, regional and hospital levels (both referring and consulting) who must be engaged for the establishment and implementation of a Telestroke program. As approvals are obtained, increasingly greater numbers of stakeholders must be engaged for successful project implementation.

Telestroke Service	Approval/Endorsement	Engagement	Project Implementation
Provincial			
Emergency Telestroke	<ul style="list-style-type: none"> Provincial Stroke Services Lead(s) Provincial IMIT Services Lead(s) Telehealth Lead(s) 		
Scheduled Telestroke	<ul style="list-style-type: none"> Provincial Stroke Services Lead(s) Provincial IMIT Services Lead(s) Telehealth Lead(s) 		
Home Telestroke	<p>If a Provincial Service:</p> <ul style="list-style-type: none"> Provincial Stroke Services Lead(s) Provincial IMIT Services Lead(s) Telehealth Lead(s) 		
Telestroke Education	<p>If a Provincial Service:</p> <ul style="list-style-type: none"> Provincial Stroke Services Lead(s) Provincial IMIT Services Lead(s) Telehealth Lead(s) 		
Regional			
Emergency Telestroke	<ul style="list-style-type: none"> CEO Medical Officer Head Nursing Officer ED of Emergency Services ED of Pharmacy ED of Radiology PACS Administrator ED Diagnostics IT Director Telehealth Manager 	<ul style="list-style-type: none"> Medical Advisory Committee Regional Nursing Committee Persons Responsible for the Delivery of Stroke Care Radiology Department Pharmacy Department IMIT Managers Telehealth Manager 	
Scheduled Telestroke	<ul style="list-style-type: none"> CEO Medical Officer Head Clinical Services ED of Emergency Services ED of Pharmacy ED of Radiology ED Diagnostics IT Director Telehealth Director/Manager 	<ul style="list-style-type: none"> Medical Advisory Committee Regional Nursing Committee Persons Responsible for the Delivery of Stroke Care Radiology Department Pharmacy Department IMIT Managers Telehealth Manager 	

Telestroke Service	Approval/Endorsement	Engagement	Project Implementation
Home Telestroke	<ul style="list-style-type: none"> • CEO • Medical Officer • Head Clinical Services • IT Director • Telehealth Director/Manager 	<ul style="list-style-type: none"> • Regional Nursing Committee • Persons Responsible for the Delivery of Stroke Care • IMIT Managers • Telehealth Manager 	
Telestroke Education	<ul style="list-style-type: none"> • Head of Clinical Services • IT Director • Telehealth Director/Manager 	<ul style="list-style-type: none"> • Persons Responsible for the Delivery of Stroke Care • IMIT Managers • Telehealth Manager 	
Referring Hospital or Local Site			
Emergency Telestroke	<ul style="list-style-type: none"> • CEO • Chief of Staff • Chief Nursing Officer • ED Director/Manager • Director of Pharmacy • PACS Administrator • Laboratory • IT Director • Telehealth Manager 	<ul style="list-style-type: none"> • ED Physicians • ED Nurses & Nurse Educators • Stroke Unit Managers & Educators • ICU Managers & Educators • Radiology Department • Laboratory • IMIT Managers • Telehealth Manager • Ambulance 	<ul style="list-style-type: none"> • Hospital Educators • ED Physicians • ED Nurses • ED Unit Clerks • Stroke Unit Nurses • ICU Nurses • Radiologists • Pharmacists • IMIT Staff • Telehealth Coordinator
Scheduled Telestroke	<ul style="list-style-type: none"> • CEO • Chief of Staff • Chief Nursing Officer • ED Director/Manager • Director of Pharmacy • IT Director • Director of Radiology • PACS Administrator • Telehealth Manager 	<ul style="list-style-type: none"> • Stroke Unit Managers • Stroke Unit Educators • ICU Managers • ICU Educators • Radiology Department • Pharmacy Department • IMIT Managers • Telehealth Manager • Ambulance 	<ul style="list-style-type: none"> • Hospital Educators • Stroke Unit Nurses • ICU Nurses • Radiologists • Pharmacists • IMIT Staff • Telehealth Coordinator
Home Telestroke	<ul style="list-style-type: none"> • CEO • Chief Nursing Officer • IT Director • Telehealth Manager • Clinical Education Director • Home Care Director 	<ul style="list-style-type: none"> • Home Care Managers • Stroke Unit Managers • Stroke Unit Educators • IMIT Managers • Telehealth Manager • Discharge Planners 	<ul style="list-style-type: none"> • Home Care Educators • Home Care Staff • Telehealth Coordinator • Stroke Unit Staff • Stroke Unit Educators • IMIT Support Staff
Telestroke Education	<ul style="list-style-type: none"> • Clinical Education Director • Telehealth Manager • IT Director 	<ul style="list-style-type: none"> • Clinical Education Directors and Managers 	<ul style="list-style-type: none"> • IMIT Staff • Telehealth Coordinator • Clinical Stroke Educators
Consulting Hospital or Local Site			
Emergency Telestroke	<ul style="list-style-type: none"> • CEO • Chief of Staff • PACS Administrator • Radiology Department • IT Director • Telehealth Manager 	<ul style="list-style-type: none"> • Stroke Unit Managers • Radiology Department • IMIT Managers • Telehealth Manager • Ambulance 	<ul style="list-style-type: none"> • IMIT Staff • Telehealth Coordinator • Clinical Stroke Educators
Scheduled Telestroke	<ul style="list-style-type: none"> • CEO • Chief of Staff • IT Director • Director of Radiology • PACS Administrator • Telehealth Manager 	<ul style="list-style-type: none"> • Stroke Unit Managers • Radiology Department • IMIT Managers • Telehealth Manager 	<ul style="list-style-type: none"> • IMIT Staff • Telehealth Coordinator • Clinical Stroke Educators

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Telestroke Education	<ul style="list-style-type: none"> • Clinical Education Director • Telehealth Manager • IT Director 	<ul style="list-style-type: none"> • Clinical Education Directors and Managers 	<ul style="list-style-type: none"> • IMIT Support Staff • Telehealth Coordinators • Clinical Educators